

# Atlas Rx Continuous Improvement

## ROOT OUT WASTE IN YOUR ENVIRONMENT WITH REGULAR EXPERT ANALYSIS

You have a feeling that things may be broken in your environment, but who can spare the time to analyze and report on all this? The ExtraHop Atlas Rx Continuous Improvement offering provides your organization with the analysis and prescriptive guidance needed to continuously root out waste, security issues, and other problems that no one had the time to investigate before.

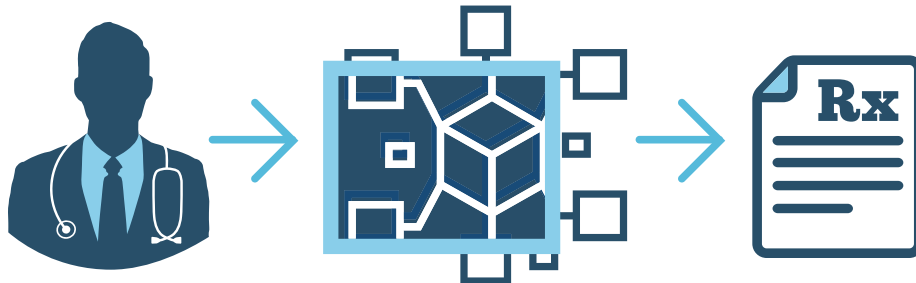
*“The Atlas Services report supplements our team so that I don’t have to keep on staff a group of experts who look at performance all day, every day. Instead, we can focus on our business and on moving projects forward.”*

– John Trainor, CIO, Aaron’s Inc.

### PRESCRIPTIVE GUIDANCE FROM AN EXPERT

When you sign up for the Atlas Rx service, an ExtraHop Solutions Architect will provide you with analysis and prescriptive guidance based on your monthly Atlas remote analysis report.

In the Atlas remote analysis report, you get observed data with some interpretation, but it still requires your team to read through the findings and decide what action to take. The Atlas Rx service makes deciding what action to take much simpler, and also adds the experience of a Solutions Architect who can help with diagnosis.



*The Atlas Rx service provides prescriptive guidance based on your monthly remote analysis reports*

### ATLAS RX HIGHLIGHTS

- **Prescriptive guidance** based on remote analysis reports
- **Expertise** from ExtraHop’s Solutions Architecture team
- **Continuous improvement** in the efficiency of the IT environment

### MAKE “LEAN IT” EASY

Everyone knows that they ought to watch their diet, exercise, and get a good night’s sleep. Wouldn’t it be easier if you could just take a pill to stay healthy? The Atlas Rx service makes it easy to continually root out waste from your environment, also known as practicing “Lean IT.”

Benefits of identifying and fixing issues on a monthly basis include:

- Reduction in the amount of “noise” in your IT environment that is caused by misconfigurations, poorly written scripts, etc.
- Improvements in bandwidth utilization, server compute capacity, application response times, and more.
- Better ability to spot anomalies before they impact user experience



## WHAT THE DOCTOR ORDERED FOR YOUR COMPANY

The Atlas Rx service is an easy way to get your IT environment in shape. The Solutions Architect assigned to your account will take a consultative approach that focuses on your organization’s unique environment and business requirements. The examples below show how the Atlas Rx service has benefited different organizations.

### ATLAS REMOTE ANALYSIS REPORTS CONTAIN OBSERVED DATA FOR CRITICAL TECHNOLOGIES



#### “How can we consistently follow up on findings from our Atlas reports?”

– Pharmaceutical Manufacturer

A large pharmaceutical manufacturer uses the Atlas Rx service to ensure that its teams are following up on findings from the Atlas reports. This manufacturer has assigned a project manager to discuss the monthly Atlas report with an ExtraHop Solutions Architect over the phone, during which time they discuss issues uncovered in the report and which actions responsible teams should take. In this manner, the manufacturer has identified systems that should have been decommissioned, unexpected application behavior, and QA traffic that was affecting the production environment.

#### “We need to improve user experience for the application that drives our business.”

– News Publisher

Some companies’ entire business depends on a single application. That was the case with one media publisher whose news-gathering application is used by thousands of reporters around the United States. This publisher engaged in the Atlas Rx service in order to resolve long-running performance issues with this application, especially those issues related to its delivery to dozens of remote sites. A Solutions Architect from ExtraHop provided prescriptive guidance based on the application behavior and delivery information contained in the Atlas reports. With this expert guidance, the news publisher reduced latency and errors for the news-gathering application overall and also was able to solve issues that were specific to certain sites.

## Yes, I Want to Subscribe to Atlas Rx Services

If you have questions about the Atlas Rx offering or other ExtraHop’s Solutions Architecture services, contact your designated ExtraHop sales representative or fill out the web form at [www.extrahop.com/contact/](http://www.extrahop.com/contact/).



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### ABOUT EXTRAHOP NETWORKS

ExtraHop is the global leader in real-time wire data analytics. The ExtraHop platform analyzes all L2-L7 communications, including full bidirectional transactional payloads. This provides the correlated, cross-tier visibility essential for today’s complex and dynamic IT environments. The ExtraHop platform scales up to 40 Gbps, require no agents, and delivers value immediately upon deployment.