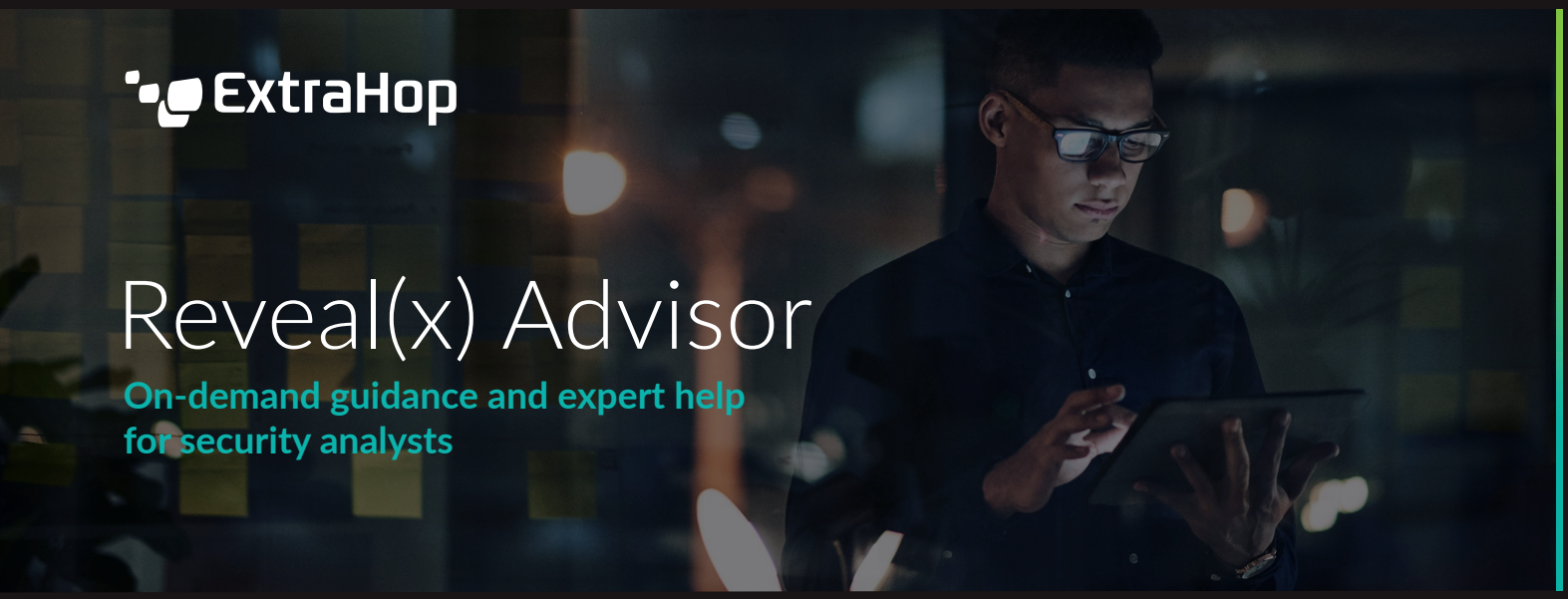

Reveal(x) Advisor

On-demand guidance and expert help for security analysts

Service Overview

Reveal(x) Advisor provides on-demand access to ExtraHop security experts for guidance and expertise that improve an analyst's ability to detect, investigate and respond to potential threats.

Delivered as an annual subscription service, customers can request reviews of specific threat detections, receive in-depth insight into their critical infrastructure, and learn how to best improve their security posture with the help of an ExtraHop Security Advisor.

Threat Detection Analysis & Review
When you request a detection review, an ExtraHop Security Analyst will create a custom Threat Detection Analysis & Review report that provides an in-depth understanding of the detection, its severity and impact, steps on how to investigate, and recommended responses - all based within the context of your environment.

Using the Threat Detection Analysis & Review Report, you can get answers to critical questions:

- What caused this detection to trigger and is it isolated or a pattern?
- How do I identify false and true positives for this detection?
- How do I determine the severity and impact on my environment?
- What investigation workflow should I pursue for these detections?
- What next steps should I take in response to the detection?

Once you submit a detection request, a report can be delivered to your inbox within eight (8) business hours.

Receive expert reviews of detections

Get guidance with forensic investigations

Learn how to reduce your attack surfaces

Accelerate your ability to identify and respond to threats

Security Hygiene Reports

Reveal(x) Advisor service also provides semi-annual or quarterly Security Hygiene Reports that provide a comprehensive analysis of critical assets and transactions within your datafeed. Produced by our security analysts, the Security Hygiene Report identifies and provides insights into known vulnerabilities, SSL hygiene, exposure risks, unauthorized devices, and shadow applications that could be exploited or increase your attack surfaces. It is an essential element in understanding the risks to your environment and how to mitigate them.

Security Advisor

Subscribers to Reveal(x) Advisor Tier 2 or Tier 3 plans have access to an ExtraHop Security Advisor. The Security Advisor will engage in regular calls with you to provide guidance, education, insight, recommendations and how-to instructions that help you with specific challenges.

- Your Security Advisor will review your Security Hygiene Reports and Threat Detection Analysis & Review tReports to provide actionable recommendations and insights.
- Consultation sessions can cover a range of topics that include methods to fine tune and minimize alert noise, actions to reduce attack surfaces, procedures to identify high risk protocols, and even ways to mitigate the threat of data exfiltration.

REVEAL(X) ADVISOR PLANS	TIER 1	TIER 2	TIER 3
Threat Detection Analysis & Review Reports*	4/month	4/month	6/month
Dedicated Security Advisor		✓	✓
Reviews and answers questions about alerts, findings, and hygiene reports		✓	✓
Helps you leverage Reveal (x) to meet SOC objectives		✓	✓
Communicates the impact of detections, risks and next steps		✓	✓
Engages in how-to consulting and teaching sessions		8hrs/month	16hrs/month
REPORTING & ASSESSMENTS			
Security Hygiene Reports	Semi-annual (2/yr)	Quarterly (4/yr)	Quarterly (4/yr)
Executive Detection Summary Report	Bi-Weekly (24/yr)	Bi-Weekly (24/yr)	Weekly (48/yr)

* Unused detection review requests are forfeited and will not be carried over to a subsequent month or year
Some detection reports may consume efforts equivalent to two detection requests. Customers will be notified if this situation occurs.
ExtraHop Security Analysts and Security Advisors can provide recommended actions but will not execute any response or remediation actions as a result of an incident or detection
Spotlight requires Remote Access for Security Analysts and Advisors

Learn More

Reach out to your ExtraHop representative for more information or to subscribe to Reveal(x) Advisor. Answers. Insights. Experts-on-demand.

ABOUT EXTRAHOP NETWORKS

ExtraHop provides cloud-native network detection and response for the hybrid enterprise. Whether you're investigating threats, ensuring the availability of critical applications, or securing your cloud investment, ExtraHop's breakthrough approach helps you rise above the noise so you can protect and accelerate your business. Learn more at www.extrahop.com.

ExtraHop

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